

ADDITIONAL INFORMATION

MAXIMUS, INC. can answer questions about Ticket to Work, and help you with Ticket assignment, and provide contact information on EN's.

TELEPHONE NUMBERS AND INFORMATION

MAXIMUS:

1-866-968-7842 (V)

1-866-833-2967 (TTY)

Website: www.yourtickettowork.com.

WORK INCENTIVES PLANNING (LA-WIPA):

1-888-942- 8104

PROTECTION & ADVOCACY FOR BENEFICIARIES OF SOCIAL SECURITY (PABSS)

1-800-960-7705

Website: [www.ssa.gov/work/
protectionadvocacy.html](http://www.ssa.gov/work/protectionadvocacy.html)

SOCIAL SECURITY

Website: [www.ssa.gov/work/
protectionadvocacy.html](http://www.ssa.gov/work/protectionadvocacy.html)

This website will assist you in locating the nearest SS Office based on your zip code.

LRS OFFICE LOCATIONS

Monday - Friday 8:00 a.m. - 4:30 p.m.

www.laworks.net/

REGION 1 - NEW ORLEANS

6620 Riverside Drive, Suite 101

Metairie, LA 70003

(504) 838-5180/1-800-737-2957 (V/TTY)

REGION 2 - BATON ROUGE

3651 Cedarcrest Avenue

Baton Rouge, LA 70816-4010

(225) 295-8900/1-800-737-2959 (V/TTY)

REGION 3 - THIBODAUX

1442 Tiger Drive

Thibodaux, LA 70301-4337

(985) 447-0809/1-800- 590-5762 (V/TTY)

REGION 4 - LAFAYETTE

Brandywine VI, Suite 350

825 Kaliste Saloom Road

Lafayette, LA 70508-4284

(337) 262-5353/1-800-520-0587 (V/TTY)

REGION 5 - LAKE CHARLES

3616 Kirkman Street

Lake Charles, LA 70607-3006

(337) 475-8038/1-800-520-0589 (V/TTY)

REGION 6 - ALEXANDRIA

900 Murray Street, Suite H-100

Alexandria, LA 71301-7699

(318) 487-5335/1-800-520-0578 (V/TTY)

REGION 7 - SHREVEPORT

1525 Fairfield Ave., Suite 708

Shreveport, LA 71101- 4303

(318) 676-7155/1-800-737-2966 (V/TTY)

REGION 8 - MONROE

22 Accent Drive, Suite 105

Monroe, LA 71201

(318) 362-3232/1-800-737-2973 (V/TTY)

LOUISIANA REHABILITATION SERVICES

TICKET TO WORK

QUESTIONS & ANSWERS



TICKET TO WORK (TTW)

The **Ticket** is a *symbolic* document that signifies your eligibility. As a result, no physical document is needed for the beneficiary to participate.

The Social Security Administration (SSA) mails notification of “Tickets” to eligible Supplemental Security Income (SSI)/Social Security Disability Insurance (SSDI) recipients. If you are between the ages of 18 and 65 and currently receiving disability related benefits under either of these programs, you are eligible for a Ticket to Work “Ticket”.

The Ticket can be assigned “In Use SVR” with a State Vocational Rehabilitation (SVR) agency or can be used to choose an Employment Network (EN) for help in getting, keeping or returning to work.

WHAT YOU NEED TO KNOW

- ◆ Ticket to Work is a voluntary program that offers an expanded opportunity to obtain services and support that may be needed in order to achieve an employment goal. You **DO NOT** have to use your Ticket to keep your SSI/SSDI benefits.
- ◆ You can use your Ticket and get services from LRS *or* from a private Employment Network (EN). An EN is an agency, organization, a consortium of organizations, or an individual which are approved service providers.
- ◆ People with disabilities receiving benefits from SSA can use the Ticket to obtain services or support to assist them in preparing for work, entering and maintaining employment.

BENEFITS OF USING YOUR TICKET

- ◆ You can choose your service provider.
- ◆ While you are “using” your ticket SSA will not conduct Continuing Disability Reviews (CDR) of your medical condition.
- ◆ **Should you stop working, you can receive Expedited Reinstatement of your benefits.**

TICKET ASSIGNMENT

You, the Ticket holder, choose to work with LRS or an EN.

- ◆ If you choose employment services from LRS, an Individual Plan for Employment (IPE) will be developed and signed by both parties.
- ◆ If you choose employment services from an EN you will sign an Individual Work Plan (IWP) and a Ticket assignment form.

When you agree to work with LRS or an EN your Ticket is “assigned” or put “In-Use SVR” status.

To remove the Ticket from “In-Use SVR” status and assign your ticket to a different State VR agency or private EN, the State VR case will need to be closed.

If you are ever unhappy with services that an EN provides you, you can “un-assign” the Ticket by contacting MAXIMUS.

FREQUENTLY ASKED QUESTIONS

Q: How do I get a Ticket?

A: The Social Security Administration (SSA) mails “Tickets” notifications to eligible SSI/SSDI recipients between the ages of 18—65 with a letter explaining the Ticket process along with a list of providers in your area.

Q: What if I don’t get a Ticket letter?

A: You can contact MAXIMUS, INC., a private company that SSA contracts with to manage the Ticket to Work program. (Referred to the back of this brochure for their contact information)

Q: How do I use the Ticket once I get it?

A: You will receive a letter which will provide you with information and a list of providers. You decide who you would like to contact. Ask the provider what services they will be offering you directly. Information and referral to other agencies are not considered employment services.

Q: Does the EN have to take my Ticket and offer me services?

A: No, an EN is not required to take your Ticket or offer you services. LRS is required to offer you services if you are determined eligible.

Q: Will this effect my Benefits?

A: Working and receiving any income may have an effect on some or all of your benefits (medical, housing, social security, and food stamps, etc.). You are encouraged to seek benefits counseling to learn how earned income may impact your benefits. This is a critical factor in determining if the Ticket to Work would be beneficial to you.

Q: What is Partnership Plus?

A: An option you may use to receive intensive VR services up front to meet your service needs, and then once your VR case is closed, you can assign your Ticket to an EN to receive ongoing support services.